

BWMM0300-R001
AS OF 05/31/04

WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES
MEDICAID MANAGEMENT INFORMATION SYSTEM
O P E R A T I O N A L P E R F O R M A N C E S U M M A R Y
 SAME MONTH MOST RECENT
 LAST YEAR 6 MONTH AVG.

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CLAIM TYPE/INPUT MEDIUM DRUG /EXAM-ENTRY	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	4,362	3,374	3,117	36,167	46,188
CLAIMS PROCESSED PER DAY	218	169	153	160	203
CLAIMS APPROVED	2,501	2,248	1,630	17,575	26,563
PERCENT APPROVED WITHOUT SUSPENSION	100.0	100.0	100.0	100.0	100.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	1,861	1,126	1,487	18,592	19,625
PERCENT CLAIMS DENIED	42.7	33.4	47.7	51.4	42.5
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	145.3	132.4	146.9	172.3	148.9
AVG. DAYS FROM BATCH TO ADJUDICATED	12.0	8.0	8.6	10.3	11.2
AVG. DAYS FROM APPROVAL TO PAYMENT	7.4	7.8	7.5	7.7	7.9
AVG. DAYS FROM ENTRY TO PAYMENT	19.6	14.9	16.2	17.5	19.1
CLAIMS IN SUSPENSE AT MONTH END	21	4	4	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$238,878.18-	\$438,493.83-	\$220,002.21-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	21	4	4	47	22
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	2,501	2,248	1,630	17,575	26,563
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRUG /DIR-ENTRY	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	1,757,026	1,316,898	1,533,989	6,101,157	4,996,735
CLAIMS PROCESSED PER DAY	87,851	65,845	75,454	26,996	22,012
CLAIMS APPROVED	1,322,173	1,021,576	1,168,363	2,266,004	1,605,498
PERCENT APPROVED WITHOUT SUSPENSION	100.0	100.0	100.0	100.0	100.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	434,853	295,322	365,626	3,835,153	3,391,237
PERCENT CLAIMS DENIED	24.7	22.4	23.8	62.9	67.9
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	3.0	3.2	3.9	9.3	10.7
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	8.0	8.0	43.1	57.9
AVG. DAYS FROM ENTRY TO PAYMENT	8.0	8.0	8.0	43.1	57.9
CLAIMS IN SUSPENSE AT MONTH END	305	238	353	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$6,666,750.95-	\$6,034,940.10-	\$6,661,323.21-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	305	238	353	4,495	1,842
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,322,173	1,021,576	1,168,363	2,266,004	1,605,262
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRUG /TAPE	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	1,655	964	777	8,943	20,075
CLAIMS PROCESSED PER DAY	83	48	38	40	88
CLAIMS APPROVED	1,381	777	631	7,112	11,021
PERCENT APPROVED WITHOUT SUSPENSION	100.0	100.0	100.0	100.0	100.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	274	187	146	1,831	9,054
PERCENT CLAIMS DENIED	16.6	19.4	18.8	20.5	45.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	29.5	25.1	20.9	30.3	60.5
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	9.7	6.9	7.6	7.4
AVG. DAYS FROM ENTRY TO PAYMENT	8.9	9.7	6.9	7.6	7.4
CLAIMS IN SUSPENSE AT MONTH END	0	13	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$18,022.96-	\$58,511.65-	\$59,246.30-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	13	0	39	78
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,381	777	631	7,112	11,021
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRUG /EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRUG /COMP-GEN	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$556,078.46-	\$429,077.62-	\$452,429.99-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRUG /ALL EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	1,758,681	1,317,862	1,534,766	6,110,100	5,016,810
CLAIMS PROCESSED PER DAY	87,934	65,893	75,493	27,036	22,100
CLAIMS APPROVED	1,323,554	1,022,353	1,168,994	2,273,116	1,616,519
PERCENT APPROVED WITHOUT SUSPENSION	100.0	100.0	100.0	100.0	100.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	435,127	295,509	365,772	3,836,984	3,400,291
PERCENT CLAIMS DENIED	24.7	22.4	23.8	62.8	67.8
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	3.1	3.2	4.0	9.3	10.9
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	8.0	8.0	43.0	57.6
AVG. DAYS FROM ENTRY TO PAYMENT	8.0	8.0	8.0	43.0	57.6
CLAIMS IN SUSPENSE AT MONTH END	305	251	353	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$6,684,773.91-	\$6,093,451.75-	\$6,720,569.50-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	305	251	353	4,534	1,920
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,323,554	1,022,353	1,168,994	2,273,116	1,616,283
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRUG /	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	1,763,043	1,321,236	1,537,883	6,146,267	5,062,998
CLAIMS PROCESSED PER DAY	88,152	66,062	75,646	27,196	22,304
CLAIMS APPROVED	1,326,055	1,024,601	1,170,624	2,290,691	1,643,082
PERCENT APPROVED WITHOUT SUSPENSION	100.0	100.0	100.0	100.0	100.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	436,988	296,635	367,259	3,855,576	3,419,916
PERCENT CLAIMS DENIED	24.8	22.5	23.9	62.7	67.5
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	3.4	3.6	4.2	10.3	12.1
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.1	0.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	8.0	8.0	42.7	56.8
AVG. DAYS FROM ENTRY TO PAYMENT	8.0	8.0	8.0	42.8	57.0
CLAIMS IN SUSPENSE AT MONTH END	326	255	356	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$7,479,730.55-	\$6,961,023.20-	\$7,393,001.70-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	326	255	356	4,581	1,942
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,326,055	1,024,601	1,170,624	2,290,691	1,642,846
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
CLM ADJUST/EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
CLM ADJUST/ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
CLM ADJUST/

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
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TOTAL CLAIMS PROCESSED	162,307	124,431	147,946	1,475,732	1,394,542
CLAIMS PROCESSED PER DAY	8,115	6,222	7,277	6,530	6,143
CLAIMS APPROVED	104,582	81,716	93,527	945,795	922,553
PERCENT APPROVED WITHOUT SUSPENSION	60.3	61.7	61.1	63.9	66.8
PERCENT APPROVED WITH SUSPENSION	39.7	38.3	38.9	36.1	33.2
CLAIMS DENIED	57,725	42,715	54,419	529,937	471,989
PERCENT CLAIMS DENIED	35.6	34.3	36.8	35.9	33.8
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	90.6	99.2	21.9	90.9	92.4
AVG. DAYS FROM BATCH TO ADJUDICATED	17.4	11.6	18.1	18.6	13.1
AVG. DAYS FROM APPROVAL TO PAYMENT	9.1	9.0	8.9	8.9	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	24.2	20.4	25.4	26.1	21.4
CLAIMS IN SUSPENSE AT MONTH END	19,841	8,659	24,403	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,724,824.00	\$815,649.00	\$3,580,087.55	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	19,841	8,659	24,403	217,771	134,207
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	104,582	81,716	93,527	945,795	921,563
CLAIMS WKS WRK ON HAND	1	0	1	6	4

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	14,043	14,219	12,453	136,864	177,543
CLAIMS PROCESSED PER DAY	702	711	613	606	782
CLAIMS APPROVED	10,785	11,448	9,465	106,598	140,712
PERCENT APPROVED WITHOUT SUSPENSION	64.7	80.5	71.4	74.7	78.6
PERCENT APPROVED WITH SUSPENSION	35.3	19.5	28.6	25.3	21.4
CLAIMS DENIED	3,258	2,771	2,988	30,266	36,831
PERCENT CLAIMS DENIED	23.2	19.5	24.0	22.1	20.7
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	66.4	71.7	61.4	63.2	70.1
AVG. DAYS FROM BATCH TO ADJUDICATED	6.6	6.6	7.8	8.1	7.4
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.9	8.7	8.7	8.8
AVG. DAYS FROM ENTRY TO PAYMENT	14.8	14.8	15.8	16.1	15.5
CLAIMS IN SUSPENSE AT MONTH END	796	774	1,048	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$100,145.54	\$145,365.50	\$167,249.63	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	796	774	1,048	12,225	12,028
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	10,785	11,448	9,465	106,598	140,559
CLAIMS WKS WRK ON HAND	0	0	0	4	4

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	18,223	29,118	22,311	203,576	189,662
CLAIMS PROCESSED PER DAY	911	1,456	1,097	901	836
CLAIMS APPROVED	16,621	28,186	20,127	185,943	164,323
PERCENT APPROVED WITHOUT SUSPENSION	95.6	97.6	97.3	96.2	97.9
PERCENT APPROVED WITH SUSPENSION	4.4	2.4	2.7	3.8	2.1
CLAIMS DENIED	1,602	932	2,184	17,633	25,339
PERCENT CLAIMS DENIED	8.8	3.2	9.8	8.7	13.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	76.2	95.5	95.7	91.5	77.4
AVG. DAYS FROM BATCH TO ADJUDICATED	0.6	0.6	0.5	0.7	0.6
AVG. DAYS FROM APPROVAL TO PAYMENT	9.1	8.7	8.3	8.7	7.7
AVG. DAYS FROM ENTRY TO PAYMENT	9.7	9.3	8.8	9.4	8.1
CLAIMS IN SUSPENSE AT MONTH END	44	64	72	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,337.51	\$10,800.64	\$3,037.06	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	44	64	72	1,489	577
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	16,621	28,186	20,127	185,943	164,323
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	413,611	349,113	364,872	3,789,050	4,040,531
CLAIMS PROCESSED PER DAY	20,681	17,456	17,947	16,766	17,800
CLAIMS APPROVED	317,987	258,039	279,017	2,924,568	3,098,757
PERCENT APPROVED WITHOUT SUSPENSION	85.9	88.2	84.3	84.9	88.3
PERCENT APPROVED WITH SUSPENSION	14.1	11.8	15.7	15.1	11.7
CLAIMS DENIED	95,624	91,074	85,855	864,482	941,774
PERCENT CLAIMS DENIED	23.1	26.1	23.5	22.8	23.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	44.8	46.7	16.9	43.9	47.8
AVG. DAYS FROM BATCH TO ADJUDICATED	2.0	1.6	2.5	2.3	1.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.4	8.6	8.7	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	10.5	9.7	10.9	10.7	9.9
CLAIMS IN SUSPENSE AT MONTH END	15,396	11,707	20,568	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,748,450.40	\$1,801,174.34	\$4,083,773.99	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	15,396	11,707	20,568	216,617	161,133
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	216,466	258,039	228,893	2,613,888	3,097,728
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	980,767	487,546	569,433	5,328,948	5,190,660
CLAIMS PROCESSED PER DAY	49,038	24,377	28,009	23,579	22,866
CLAIMS APPROVED	980,608	487,535	569,373	5,328,461	5,190,198
PERCENT APPROVED WITHOUT SUSPENSION	100.0	100.0	99.8	99.9	100.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.2	0.1	0.0
CLAIMS DENIED	159	11	60	487	462
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.3	0.1	0.4	0.3	0.1
AVG. DAYS FROM BATCH TO ADJUDICATED	1.0	0.0	0.7	0.9	0.7
AVG. DAYS FROM APPROVAL TO PAYMENT	9.0	11.0	9.8	9.5	9.3
AVG. DAYS FROM ENTRY TO PAYMENT	10.0	11.0	10.6	10.5	10.0
CLAIMS IN SUSPENSE AT MONTH END	17	4	19	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$6,466,788.73	\$2,087,083.86-	\$538,465.62	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	17	4	19	146	235
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	980,608	487,535	569,373	5,328,461	5,190,198
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /SCAN CLAIM

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	445,877	392,450	399,637	4,129,490	4,407,736
CLAIMS PROCESSED PER DAY	22,294	19,623	19,657	18,272	19,417
CLAIMS APPROVED	345,393	297,673	308,609	3,217,109	3,403,792
PERCENT APPROVED WITHOUT SUSPENSION	85.7	88.8	84.7	85.2	88.4
PERCENT APPROVED WITH SUSPENSION	14.3	11.2	15.3	14.8	11.6
CLAIMS DENIED	100,484	94,777	91,027	912,381	1,003,944
PERCENT CLAIMS DENIED	22.5	24.2	22.8	22.1	22.8
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	46.8	51.3	22.7	46.9	49.9
AVG. DAYS FROM BATCH TO ADJUDICATED	2.1	1.7	2.6	2.4	1.8
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.4	8.6	8.7	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	10.6	9.8	10.9	10.8	10.0
CLAIMS IN SUSPENSE AT MONTH END	16,236	12,545	21,688	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,850,933.45	\$1,957,340.48	\$4,254,060.67	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	16,236	12,545	21,688	230,331	173,738
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	243,872	297,673	258,485	2,906,429	3,402,610
CLAIMS WKS WRK ON HAND	0	0	0	2	2

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CLAIM TYPE/INPUT MEDIUM
PHYSICIAN /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	1,588,951	1,004,427	1,117,015	934,170	992,938
CLAIMS PROCESSED PER DAY	79,448	50,221	54,944	4,133	4,374
CLAIMS APPROVED	1,430,583	866,924	971,510	9,491,365	9,516,543
PERCENT APPROVED WITHOUT SUSPENSION	93.6	92.5	91.3	91.3	92.6
PERCENT APPROVED WITH SUSPENSION	6.4	7.5	8.7	8.7	7.4
CLAIMS DENIED	158,368	137,503	145,506	1,442,805	1,476,395
PERCENT CLAIMS DENIED	10.0	13.7	13.0	154.4	148.7
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	22.6	32.4	2.2	352.7	352.0
AVG. DAYS FROM BATCH TO ADJUDICATED	3.0	2.1	3.7	45.1	30.4
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	9.9	9.4	9.2	9.0
AVG. DAYS FROM ENTRY TO PAYMENT	11.2	11.5	1.8	12.1	11.1
CLAIMS IN SUSPENSE AT MONTH END	36,094	21,208	46,110	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$12,042,546.18	\$685,905.62	\$8,372,613.84	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	36,094	21,208	46,110	448,248	308,180
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,329,062	866,924	921,385	9,180,685	9,514,371
CLAIMS WKS WRK ON HAND	0	0	0	2	1

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CLAIM TYPE/INPUT MEDIUM
DENTAL /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	50,907	41,041	42,985	437,262	487,213
CLAIMS PROCESSED PER DAY	2,545	2,052	2,114	1,935	2,146
CLAIMS APPROVED	42,448	34,231	35,015	358,301	407,757
PERCENT APPROVED WITHOUT SUSPENSION	75.3	80.9	75.5	75.6	82.4
PERCENT APPROVED WITH SUSPENSION	24.7	19.1	24.5	24.4	17.6
CLAIMS DENIED	8,459	6,810	7,970	78,961	79,456
PERCENT CLAIMS DENIED	16.6	16.6	18.5	18.1	16.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	41.5	34.7	39.4	38.4	35.4
AVG. DAYS FROM BATCH TO ADJUDICATED	35.8	12.5	30.5	28.1	15.4
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.8	8.6	8.7	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	44.0	21.0	38.6	36.3	23.9
CLAIMS IN SUSPENSE AT MONTH END	3,437	1,466	2,637	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$553,959.65	\$360,427.44	\$468,531.86	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	3,437	1,466	2,637	28,781	19,893
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	42,448	34,231	35,015	358,301	407,674
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM
DENTAL /DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	1,364	943	1,169	10,901	8,821
CLAIMS PROCESSED PER DAY	68	47	58	48	39
CLAIMS APPROVED	1,308	915	1,116	10,435	8,507
PERCENT APPROVED WITHOUT SUSPENSION	83.9	90.8	87.3	86.6	89.1
PERCENT APPROVED WITH SUSPENSION	16.1	9.2	12.7	13.4	10.9
CLAIMS DENIED	56	28	53	466	314
PERCENT CLAIMS DENIED	4.1	3.0	4.6	4.3	3.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	10.3	18.5	13.1	15.2	19.0
AVG. DAYS FROM BATCH TO ADJUDICATED	3.9	3.6	4.7	4.3	4.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	8.6	8.5	8.7	9.2
AVG. DAYS FROM ENTRY TO PAYMENT	11.7	12.0	13.1	12.7	13.2
CLAIMS IN SUSPENSE AT MONTH END	28	48	60	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$7,287.49	\$7,780.77	\$9,047.62	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	28	48	60	741	332
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,308	915	1,116	10,435	8,506
CLAIMS WKS WRK ON HAND	0	0	0	3	1

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CLAIM TYPE/INPUT MEDIUM
DENTAL /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DENTAL /EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	65,615	55,538	55,591	604,336	606,594
CLAIMS PROCESSED PER DAY	3,281	2,777	2,734	2,674	2,672
CLAIMS APPROVED	56,771	46,330	47,308	511,374	502,604
PERCENT APPROVED WITHOUT SUSPENSION	78.5	81.2	78.2	79.3	80.0
PERCENT APPROVED WITH SUSPENSION	21.5	18.8	21.8	20.7	20.0
CLAIMS DENIED	8,844	9,208	8,283	92,962	103,990
PERCENT CLAIMS DENIED	13.5	16.6	14.9	15.4	17.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	20.3	24.9	23.2	27.8	37.2
AVG. DAYS FROM BATCH TO ADJUDICATED	1.9	1.9	2.7	2.6	2.2
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.4	8.5	8.6	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	10.4	10.2	11.0	10.9	10.4
CLAIMS IN SUSPENSE AT MONTH END	2,462	3,115	3,419	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$358,753.45	\$432,457.72	\$438,078.91	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	2,462	3,115	3,419	36,556	31,921
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	41,872	46,330	44,099	491,955	502,585
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM
DENTAL /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	1
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	1
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	100.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	161.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	8.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	11.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	19.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,810.69-	\$7,038.94-	\$3,670.77-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	1
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	1
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DENTAL /ALL EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	66,979	56,481	56,761	615,237	615,415
CLAIMS PROCESSED PER DAY	3,349	2,824	2,792	2,722	2,711
CLAIMS APPROVED	58,079	47,245	48,424	521,809	511,111
PERCENT APPROVED WITHOUT SUSPENSION	78.6	81.4	78.5	79.5	80.1
PERCENT APPROVED WITH SUSPENSION	21.4	18.6	21.5	20.5	19.9
CLAIMS DENIED	8,900	9,236	8,336	93,428	104,304
PERCENT CLAIMS DENIED	13.3	16.4	14.7	15.2	16.9
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	20.1	24.8	23.0	27.5	37.0
AVG. DAYS FROM BATCH TO ADJUDICATED	2.0	1.9	2.8	2.6	2.2
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.4	8.5	8.6	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	10.4	10.2	11.0	10.9	10.4
CLAIMS IN SUSPENSE AT MONTH END	2,490	3,163	3,479	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$366,040.94	\$440,238.49	\$447,126.53	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	2,490	3,163	3,479	37,297	32,253
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	43,180	47,245	45,215	502,390	511,091
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	* FISCAL YEAR-TO-DATE * LAST YEAR
DENTAL /					
TOTAL CLAIMS PROCESSED	117,886	97,522	99,746	1,052,499	1,102,629
CLAIMS PROCESSED PER DAY	5,894	4,876	4,906	4,657	4,857
CLAIMS APPROVED	100,527	81,476	83,439	880,110	918,869
PERCENT APPROVED WITHOUT SUSPENSION	77.2	81.2	77.2	77.9	81.1
PERCENT APPROVED WITH SUSPENSION	22.8	18.8	22.8	22.1	18.9
CLAIMS DENIED	17,359	16,046	16,307	172,389	183,760
PERCENT CLAIMS DENIED	14.7	16.5	16.3	16.4	16.7
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	29.3	29.0	30.0	32.1	36.3
AVG. DAYS FROM BATCH TO ADJUDICATED	16.6	6.4	14.7	13.2	8.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.6	8.5	8.6	8.6
AVG. DAYS FROM ENTRY TO PAYMENT	24.6	14.7	22.6	21.2	16.4
CLAIMS IN SUSPENSE AT MONTH END	5,927	4,629	6,116	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$917,189.90	\$793,626.99	\$911,987.61	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	5,927	4,629	6,116	66,078	52,147
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	85,628	81,476	80,230	860,691	918,766
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM EPSDT /EXAM-ENTRY	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	5,131	4,029	4,879	51,457	48,096
CLAIMS PROCESSED PER DAY	257	201	240	228	212
CLAIMS APPROVED	2,676	2,092	2,525	26,923	26,040
PERCENT APPROVED WITHOUT SUSPENSION	38.6	42.3	43.8	46.7	45.8
PERCENT APPROVED WITH SUSPENSION	61.4	57.7	56.2	53.3	54.2
CLAIMS DENIED	2,455	1,937	2,354	24,534	22,056
PERCENT CLAIMS DENIED	47.8	48.1	48.2	47.7	45.9
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	102.3	94.5	97.2	93.9	94.6
AVG. DAYS FROM BATCH TO ADJUDICATED	19.4	12.1	19.6	20.1	14.2
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	9.0	8.8	8.9	8.8
AVG. DAYS FROM ENTRY TO PAYMENT	26.4	21.5	26.9	27.8	23.1
CLAIMS IN SUSPENSE AT MONTH END	772	366	805	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$43,679.11	\$20,904.23	\$48,448.11	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	772	366	805	8,183	6,171
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	2,676	2,092	2,525	26,923	26,035
CLAIMS WKS WRK ON HAND	1	0	1	7	5

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CLAIM TYPE/INPUT MEDIUM
EPSDT /DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	662	809	610	7,140	9,519
CLAIMS PROCESSED PER DAY	33	40	30	32	42
CLAIMS APPROVED	495	699	454	5,720	7,834
PERCENT APPROVED WITHOUT SUSPENSION	88.7	88.1	90.8	91.9	89.4
PERCENT APPROVED WITH SUSPENSION	11.3	11.9	9.2	8.1	10.6
CLAIMS DENIED	167	110	155	1,420	1,685
PERCENT CLAIMS DENIED	25.2	13.6	25.5	19.9	17.7
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	67.7	38.7	54.9	46.8	45.8
AVG. DAYS FROM BATCH TO ADJUDICATED	4.1	4.9	5.5	5.7	5.1
AVG. DAYS FROM APPROVAL TO PAYMENT	9.5	9.2	9.1	9.2	9.2
AVG. DAYS FROM ENTRY TO PAYMENT	12.8	13.7	14.0	14.4	13.9
CLAIMS IN SUSPENSE AT MONTH END	10	11	19	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$365.47	\$605.19	\$987.75	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	10	11	19	241	255
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	495	699	454	5,720	7,831
CLAIMS WKS WRK ON HAND	0	0	0	2	2

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CLAIM TYPE/INPUT MEDIUM
EPSDT /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
EPSDT /EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	9,001	7,561	8,279	93,191	106,855
CLAIMS PROCESSED PER DAY	450	378	407	412	471
CLAIMS APPROVED	5,168	4,409	4,905	55,802	63,040
PERCENT APPROVED WITHOUT SUSPENSION	81.9	71.0	77.9	76.6	73.5
PERCENT APPROVED WITH SUSPENSION	18.1	29.0	22.1	23.4	26.5
CLAIMS DENIED	3,833	3,152	3,374	37,389	43,815
PERCENT CLAIMS DENIED	42.6	41.7	40.8	40.1	41.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	59.8	51.9	60.4	56.4	59.5
AVG. DAYS FROM BATCH TO ADJUDICATED	2.4	2.3	2.9	3.0	2.9
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.4	8.6	8.7	8.7
AVG. DAYS FROM ENTRY TO PAYMENT	10.1	10.6	10.9	11.0	10.8
CLAIMS IN SUSPENSE AT MONTH END	379	383	478	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$25,916.56	\$23,295.07	\$30,270.21	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	379	383	478	6,715	9,749
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	3,852	4,409	4,272	51,898	63,029
CLAIMS WKS WRK ON HAND	0	0	0	4	5

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CLAIM TYPE/INPUT MEDIUM
EPSDT /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,775.12	\$777.79-	\$367.49-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
EPSDT /SCAN CLAIM

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM EPSDT /ALL EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	9,663	8,370	8,888	100,331	116,374
CLAIMS PROCESSED PER DAY	483	419	437	444	513
CLAIMS APPROVED	5,663	5,108	5,359	61,522	70,874
PERCENT APPROVED WITHOUT SUSPENSION	82.5	73.3	79.0	78.1	75.3
PERCENT APPROVED WITH SUSPENSION	17.5	26.7	21.0	21.9	24.7
CLAIMS DENIED	4,000	3,262	3,529	38,809	45,500
PERCENT CLAIMS DENIED	41.4	39.0	39.7	38.7	39.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	60.3	50.6	60.0	55.8	58.3
AVG. DAYS FROM BATCH TO ADJUDICATED	2.5	2.6	3.1	3.2	3.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.5	8.7	8.7	8.7
AVG. DAYS FROM ENTRY TO PAYMENT	10.3	11.0	11.1	11.4	11.2
CLAIMS IN SUSPENSE AT MONTH END	389	394	496	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$26,282.03	\$23,900.26	\$31,257.96	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	389	394	496	6,956	10,004
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	4,347	5,108	4,726	57,618	70,860
CLAIMS WKS WRK ON HAND	0	0	0	3	5

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CLAIM TYPE/INPUT MEDIUM
EPSDT /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	14,794	12,399	13,768	151,788	164,470
CLAIMS PROCESSED PER DAY	740	620	677	672	725
CLAIMS APPROVED	8,339	7,200	7,884	88,445	96,914
PERCENT APPROVED WITHOUT SUSPENSION	68.4	64.3	67.7	68.5	67.3
PERCENT APPROVED WITH SUSPENSION	31.6	35.7	32.3	31.5	32.7
CLAIMS DENIED	6,455	5,199	5,884	63,343	67,556
PERCENT CLAIMS DENIED	43.6	41.9	42.7	41.7	41.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	74.9	64.9	73.2	68.7	68.9
AVG. DAYS FROM BATCH TO ADJUDICATED	8.4	5.7	9.0	8.9	6.4
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.6	8.7	8.8	8.7
AVG. DAYS FROM ENTRY TO PAYMENT	15.5	14.0	16.2	16.4	14.4
CLAIMS IN SUSPENSE AT MONTH END	1,161	760	1,301	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$71,736.26	\$44,026.70	\$79,338.59	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,161	760	1,301	15,139	16,175
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	7,023	7,200	7,252	84,541	96,895
CLAIMS WKS WRK ON HAND	0	0	0	5	5

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CLAIM TYPE/INPUT MEDIUM
OUTPATIENT/EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	12,458	8,024	7,881	82,607	71,207
CLAIMS PROCESSED PER DAY	623	401	388	366	314
CLAIMS APPROVED	5,455	3,812	3,436	36,836	36,021
PERCENT APPROVED WITHOUT SUSPENSION	61.3	64.8	59.9	62.7	71.5
PERCENT APPROVED WITH SUSPENSION	38.7	35.2	40.1	37.3	28.5
CLAIMS DENIED	7,003	4,212	4,445	45,771	35,186
PERCENT CLAIMS DENIED	56.2	52.5	56.4	55.4	49.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	145.6	194.2	167.5	172.4	151.5
AVG. DAYS FROM BATCH TO ADJUDICATED	37.3	15.8	36.8	30.5	18.9
AVG. DAYS FROM APPROVAL TO PAYMENT	9.1	8.9	8.9	9.0	9.0
AVG. DAYS FROM ENTRY TO PAYMENT	47.8	25.7	46.9	40.1	28.6
CLAIMS IN SUSPENSE AT MONTH END	1,172	649	848	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$388,172.81-	\$664,668.70-	\$366,522.04-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,172	649	848	8,974	9,299
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	5,455	3,812	3,436	36,836	35,989
CLAIMS WKS WRK ON HAND	1	0	0	5	5

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CLAIM TYPE/INPUT MEDIUM
OUTPATIENT/DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	3,311	3,916	3,006	33,295	39,454
CLAIMS PROCESSED PER DAY	166	196	148	147	174
CLAIMS APPROVED	2,370	3,003	2,181	24,119	31,840
PERCENT APPROVED WITHOUT SUSPENSION	80.6	74.1	81.7	80.3	78.7
PERCENT APPROVED WITH SUSPENSION	19.4	25.9	18.3	19.7	21.3
CLAIMS DENIED	941	913	825	9,176	7,614
PERCENT CLAIMS DENIED	28.4	23.3	27.4	27.6	19.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	88.7	83.8	85.0	80.8	92.0
AVG. DAYS FROM BATCH TO ADJUDICATED	10.6	7.5	9.5	9.4	8.9
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.4	8.9	9.0	8.7
AVG. DAYS FROM ENTRY TO PAYMENT	18.6	14.8	17.6	17.5	16.6
CLAIMS IN SUSPENSE AT MONTH END	226	538	250	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$108,879.84	\$259,462.95	\$212,047.24	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	226	538	250	3,025	4,371
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	2,370	3,003	2,181	24,119	31,802
CLAIMS WKS WRK ON HAND	0	1	0	4	6

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CLAIM TYPE/INPUT MEDIUM
OUTPATIENT/TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
OUTPATIENT/EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	86,153	66,407	73,387	761,090	749,021
CLAIMS PROCESSED PER DAY	4,308	3,320	3,610	3,368	3,300
CLAIMS APPROVED	71,609	56,214	60,124	630,325	632,502
PERCENT APPROVED WITHOUT SUSPENSION	83.3	80.3	78.1	77.9	81.9
PERCENT APPROVED WITH SUSPENSION	16.7	19.7	21.9	22.1	18.1
CLAIMS DENIED	14,544	10,193	13,263	130,765	116,519
PERCENT CLAIMS DENIED	16.9	15.3	18.1	17.2	15.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	36.7	39.2	39.7	39.3	40.2
AVG. DAYS FROM BATCH TO ADJUDICATED	4.0	1.8	3.3	2.8	1.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.6	8.5	8.6	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	12.2	10.1	11.5	11.1	9.9
CLAIMS IN SUSPENSE AT MONTH END	5,448	1,834	7,055	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,057,937.76	\$519,112.08	\$2,070,212.95	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	5,448	1,834	7,055	62,902	27,836
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	71,609	56,214	60,124	630,325	632,421
CLAIMS WKS WRK ON HAND	0	0	0	4	2

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CLAIM TYPE/INPUT MEDIUM
OUTPATIENT/COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$826,379.25-	\$5,859,030.15-	\$827,720.48-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
OUTPATIENT/ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	89,464	70,323	76,392	794,385	788,475
CLAIMS PROCESSED PER DAY	4,473	3,516	3,758	3,515	3,473
CLAIMS APPROVED	73,979	59,217	62,305	654,444	664,342
PERCENT APPROVED WITHOUT SUSPENSION	83.2	80.0	78.2	78.0	81.7
PERCENT APPROVED WITH SUSPENSION	16.8	20.0	21.8	22.0	18.3
CLAIMS DENIED	15,485	11,106	14,088	139,941	124,133
PERCENT CLAIMS DENIED	17.3	15.8	18.4	17.6	15.7
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	38.6	41.7	41.5	41.1	42.8
AVG. DAYS FROM BATCH TO ADJUDICATED	4.3	2.1	3.6	3.0	2.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.6	8.5	8.6	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	12.4	10.3	11.7	11.4	10.2
CLAIMS IN SUSPENSE AT MONTH END	5,674	2,372	7,305	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,166,817.60	\$778,575.03	\$2,282,260.20	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	5,674	2,372	7,305	65,927	32,207
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	73,979	59,217	62,305	654,444	664,223
CLAIMS WKS WRK ON HAND	0	0	0	4	2

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CLAIM TYPE/INPUT MEDIUM OUTPATIENT/	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	101,922	78,347	84,273	876,992	859,682
CLAIMS PROCESSED PER DAY	5,096	3,917	4,145	3,880	3,787
CLAIMS APPROVED	79,434	63,029	65,741	691,280	700,363
PERCENT APPROVED WITHOUT SUSPENSION	81.7	79.1	77.2	77.2	81.2
PERCENT APPROVED WITH SUSPENSION	18.3	20.9	22.8	22.8	18.8
CLAIMS DENIED	22,488	15,318	18,532	185,712	159,319
PERCENT CLAIMS DENIED	22.1	19.6	22.0	21.2	18.5
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	51.7	57.3	53.2	53.4	51.8
AVG. DAYS FROM BATCH TO ADJUDICATED	8.3	3.5	6.7	5.6	3.4
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.6	8.5	8.7	8.6
AVG. DAYS FROM ENTRY TO PAYMENT	14.8	11.3	13.6	12.9	11.2
CLAIMS IN SUSPENSE AT MONTH END	6,846	3,021	8,153	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$952,265.54	\$5,745,123.82-	\$1,088,017.67	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	6,846	3,021	8,153	74,901	41,506
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	79,434	63,029	65,741	691,280	700,212
CLAIMS WKS WRK ON HAND	0	0	0	4	2

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CLAIM TYPE/INPUT MEDIUM
MCARE NON /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	21,485	20,604	21,078	209,635	229,022
CLAIMS PROCESSED PER DAY	1,074	1,030	1,037	928	1,009
CLAIMS APPROVED	6,205	6,263	5,431	57,745	61,247
PERCENT APPROVED WITHOUT SUSPENSION	85.3	90.5	84.1	86.2	90.8
PERCENT APPROVED WITH SUSPENSION	14.7	9.5	15.9	13.8	9.2
CLAIMS DENIED	15,280	14,341	15,647	151,890	167,775
PERCENT CLAIMS DENIED	71.1	69.6	74.2	72.5	73.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	117.9	121.5	121.8	120.9	122.0
AVG. DAYS FROM BATCH TO ADJUDICATED	51.3	11.4	38.9	33.2	15.8
AVG. DAYS FROM APPROVAL TO PAYMENT	8.5	9.2	8.7	9.0	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	60.2	21.0	47.4	41.3	24.6
CLAIMS IN SUSPENSE AT MONTH END	1,377	357	1,632	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$170,938.91	\$36,253.12-	\$222,788.06	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,377	357	1,632	18,086	4,872
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	6,205	6,263	5,431	57,745	61,208
CLAIMS WKS WRK ON HAND	0	0	0	4	1

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CLAIM TYPE/INPUT MEDIUM
MCARE NON /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	135,018	113,269	143,547	1,554,014	1,440,117
CLAIMS PROCESSED PER DAY	6,751	5,663	7,061	6,876	6,344
CLAIMS APPROVED	35,890	28,780	37,932	372,698	325,063
PERCENT APPROVED WITHOUT SUSPENSION	94.1	95.1	94.3	94.3	94.2
PERCENT APPROVED WITH SUSPENSION	5.9	4.9	5.7	5.7	5.8
CLAIMS DENIED	99,128	84,489	105,615	1,181,316	1,115,054
PERCENT CLAIMS DENIED	73.4	74.6	73.6	76.0	77.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	53.0	55.7	55.3	54.7	59.2
AVG. DAYS FROM BATCH TO ADJUDICATED	0.7	0.9	0.7	0.7	0.5
AVG. DAYS FROM APPROVAL TO PAYMENT	7.9	8.2	8.7	8.9	8.3
AVG. DAYS FROM ENTRY TO PAYMENT	8.8	9.1	9.6	9.8	8.9
CLAIMS IN SUSPENSE AT MONTH END	1,144	980	1,821	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$109,856.51	\$49,382.94	\$218,966.92	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,144	979	1,821	16,090	15,436
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	35,890	28,780	37,932	372,697	325,024
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE NON /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$476.85-	\$619,460.18-	\$14,422.18-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE NON /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	135,018	113,269	143,547	1,554,014	1,440,117
CLAIMS PROCESSED PER DAY	6,751	5,663	7,061	6,876	6,344
CLAIMS APPROVED	35,890	28,780	37,932	372,698	325,063
PERCENT APPROVED WITHOUT SUSPENSION	94.1	95.1	94.3	94.3	94.2
PERCENT APPROVED WITH SUSPENSION	5.9	4.9	5.7	5.7	5.8
CLAIMS DENIED	99,128	84,489	105,615	1,181,316	1,115,054
PERCENT CLAIMS DENIED	73.4	74.6	73.6	76.0	77.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	53.0	55.7	55.3	54.7	59.2
AVG. DAYS FROM BATCH TO ADJUDICATED	0.7	0.9	0.7	0.7	0.5
AVG. DAYS FROM APPROVAL TO PAYMENT	7.9	8.2	8.7	8.9	8.3
AVG. DAYS FROM ENTRY TO PAYMENT	8.8	9.1	9.6	9.8	8.9
CLAIMS IN SUSPENSE AT MONTH END	1,144	980	1,821	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$109,856.51	\$49,382.94	\$218,966.92	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,144	979	1,821	16,090	15,436
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	35,890	28,780	37,932	372,697	325,024
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE NON /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	156,503	133,873	164,625	1,763,649	1,669,139
CLAIMS PROCESSED PER DAY	7,825	6,694	8,098	7,804	7,353
CLAIMS APPROVED	42,095	35,043	43,363	430,443	386,310
PERCENT APPROVED WITHOUT SUSPENSION	92.8	94.3	93.0	93.2	93.7
PERCENT APPROVED WITH SUSPENSION	7.2	5.7	7.0	6.8	6.3
CLAIMS DENIED	114,408	98,830	121,262	1,333,206	1,282,829
PERCENT CLAIMS DENIED	73.1	73.8	73.7	75.6	76.9
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	61.9	65.9	3.1	62.6	67.8
AVG. DAYS FROM BATCH TO ADJUDICATED	7.6	2.5	5.6	4.6	2.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	8.4	8.7	8.9	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	16.4	11.2	14.3	14.0	11.4
CLAIMS IN SUSPENSE AT MONTH END	2,521	1,337	3,453	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$280,318.57	\$606,330.36-	\$427,332.80	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	2,521	1,336	3,453	34,176	20,308
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	42,095	35,043	43,363	430,442	386,232
CLAIMS WKS WRK ON HAND	0	0	0	1	1

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
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TOTAL CLAIMS PROCESSED	34,880	25,548	31,327	322,328	346,460
CLAIMS PROCESSED PER DAY	1,744	1,277	1,541	1,426	1,526
CLAIMS APPROVED	23,052	16,465	19,808	208,143	241,166
PERCENT APPROVED WITHOUT SUSPENSION	62.3	62.1	65.1	66.4	64.6
PERCENT APPROVED WITH SUSPENSION	37.7	37.9	34.9	33.6	35.4
CLAIMS DENIED	11,828	9,083	11,518	114,185	105,294
PERCENT CLAIMS DENIED	33.9	35.6	36.8	35.4	30.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	68.6	90.7	71.2	71.7	78.9
AVG. DAYS FROM BATCH TO ADJUDICATED	17.6	11.4	18.2	18.6	13.1
AVG. DAYS FROM APPROVAL TO PAYMENT	9.0	8.7	8.9	8.9	8.8
AVG. DAYS FROM ENTRY TO PAYMENT	24.4	19.9	25.4	26.2	21.4
CLAIMS IN SUSPENSE AT MONTH END	3,318	1,380	4,206	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$360,973.91	\$179,267.62	\$522,938.40	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	3,316	1,378	4,204	37,623	26,760
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	23,052	16,465	19,808	208,143	240,979
CLAIMS WKS WRK ON HAND	0	0	1	5	4

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	3,404	2,317	2,743	29,743	34,458
CLAIMS PROCESSED PER DAY	170	116	135	132	152
CLAIMS APPROVED	2,752	2,028	2,272	24,720	29,230
PERCENT APPROVED WITHOUT SUSPENSION	68.6	71.6	73.6	73.7	64.7
PERCENT APPROVED WITH SUSPENSION	31.4	28.4	26.4	26.3	35.3
CLAIMS DENIED	652	289	470	5,023	5,228
PERCENT CLAIMS DENIED	19.2	12.5	17.1	16.9	15.2
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	43.0	43.6	35.0	35.5	45.4
AVG. DAYS FROM BATCH TO ADJUDICATED	5.3	6.4	6.5	7.4	8.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	8.8	8.8	8.8	8.7
AVG. DAYS FROM ENTRY TO PAYMENT	13.9	14.5	14.7	15.5	15.9
CLAIMS IN SUSPENSE AT MONTH END	162	113	262	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$82,015.70	\$21,877.50	\$106,474.08	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	162	113	262	2,704	3,448
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	2,752	2,028	2,272	24,720	29,178
CLAIMS WKS WRK ON HAND	0	0	0	4	5

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	35	0	154	1,283
CLAIMS PROCESSED PER DAY	0	2	0	1	6
CLAIMS APPROVED	0	31	0	143	1,208
PERCENT APPROVED WITHOUT SUSPENSION	0.0	77.4	0.0	6.3	73.2
PERCENT APPROVED WITH SUSPENSION	0.0	22.6	0.0	93.7	26.8
CLAIMS DENIED	0	4	0	11	75
PERCENT CLAIMS DENIED	0.0	11.4	0.0	7.1	5.8
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	31.4	0.0	46.6	33.7
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.7	0.0	12.4	3.6
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	6.5	0.0	8.4	8.3
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	6.9	0.0	20.9	11.8
CLAIMS IN SUSPENSE AT MONTH END	0	5	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$341.38	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	5	0	1	68
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	31	0	143	1,206
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	84,262	64,319	78,616	800,153	667,853
CLAIMS PROCESSED PER DAY	4,213	3,216	3,867	3,541	2,942
CLAIMS APPROVED	70,657	54,524	60,893	634,189	571,886
PERCENT APPROVED WITHOUT SUSPENSION	88.3	89.5	89.4	89.0	89.2
PERCENT APPROVED WITH SUSPENSION	11.7	10.5	10.6	11.0	10.8
CLAIMS DENIED	13,605	9,795	17,723	165,964	95,967
PERCENT CLAIMS DENIED	16.1	15.2	22.5	20.7	14.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	30.5	34.7	32.2	30.6	28.7
AVG. DAYS FROM BATCH TO ADJUDICATED	2.2	1.5	2.2	2.0	1.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	7.9	7.9	8.0	7.9
AVG. DAYS FROM ENTRY TO PAYMENT	9.6	9.0	9.6	9.5	9.1
CLAIMS IN SUSPENSE AT MONTH END	3,832	1,786	3,808	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,706,225.83	\$547,906.98	\$1,638,964.82	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	3,832	1,786	3,808	40,449	23,803
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	60,107	54,524	55,423	600,855	571,821
CLAIMS WKS WRK ON HAND	0	0	0	2	1

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	1	7	7
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	2	2
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	100.0	100.0	100.0
CLAIMS DENIED	0	0	1	5	5
PERCENT CLAIMS DENIED	0.0	0.0	60.2	71.4	71.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	138.0	101.0	14.9
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	13.3	13.1	12.9
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	6.1	6.0	7.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	12.1	12.0	10.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,060,463.86-	\$25,291.96-	\$415,778.66-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	2	2
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/SCAN CLAIM

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	87,666	66,671	81,358	830,050	703,594
CLAIMS PROCESSED PER DAY	4,383	3,334	4,002	3,673	3,100
CLAIMS APPROVED	73,409	56,583	63,165	659,052	602,324
PERCENT APPROVED WITHOUT SUSPENSION	87.6	88.8	88.8	88.4	87.9
PERCENT APPROVED WITH SUSPENSION	12.4	11.2	11.2	11.6	12.1
CLAIMS DENIED	14,257	10,088	18,193	170,998	101,270
PERCENT CLAIMS DENIED	16.3	15.1	22.4	20.6	14.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	31.0	35.0	32.3	30.8	29.5
AVG. DAYS FROM BATCH TO ADJUDICATED	2.3	1.7	2.4	2.2	1.9
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	7.9	7.9	8.0	7.9
AVG. DAYS FROM ENTRY TO PAYMENT	9.7	9.2	9.8	9.7	9.4
CLAIMS IN SUSPENSE AT MONTH END	3,994	1,904	4,070	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,788,241.53	\$570,125.86	\$1,745,438.89	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	3,994	1,904	4,070	43,154	27,319
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	62,859	56,583	57,695	625,718	602,205
CLAIMS WKS WRK ON HAND	0	0	0	2	1

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CLAIM TYPE/INPUT MEDIUM
MED VENDOR/

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	122,546	92,219	112,686	1,152,385	1,050,061
CLAIMS PROCESSED PER DAY	6,127	4,611	5,543	5,099	4,626
CLAIMS APPROVED	96,461	73,048	82,974	867,197	843,492
PERCENT APPROVED WITHOUT SUSPENSION	81.6	82.8	83.2	83.1	81.3
PERCENT APPROVED WITH SUSPENSION	18.4	17.2	16.8	16.9	18.7
CLAIMS DENIED	26,085	19,171	29,712	285,188	206,569
PERCENT CLAIMS DENIED	21.3	20.8	26.4	24.7	19.7
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	41.7	50.4	43.1	42.2	45.8
AVG. DAYS FROM BATCH TO ADJUDICATED	6.6	4.4	6.8	6.8	5.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.3	8.1	8.2	8.2	8.2
AVG. DAYS FROM ENTRY TO PAYMENT	13.2	11.6	13.5	13.7	12.8
CLAIMS IN SUSPENSE AT MONTH END	7,312	3,284	8,276	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$88,751.58	\$724,101.52	\$1,852,598.63	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	7,310	3,282	8,274	80,777	54,079
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	85,911	73,048	77,504	833,863	843,186
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM
GROSS ADJ /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$123,210.08-	\$123,928.36-	\$44,483.58-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
GROSS ADJ /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$12,685,561.81-	\$13,364,027.66-	\$12,742,074.47-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
GROSS ADJ /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
GROSS ADJ /

* FISCAL YEAR-TO-DATE *
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TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$12,808,771.89-	\$13,487,956.02-	\$12,786,558.04-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRG /EXAM-ENTRY	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	1,166	980	1,247	13,273	13,325
CLAIMS PROCESSED PER DAY	58	49	61	59	59
CLAIMS APPROVED	457	452	499	5,598	5,777
PERCENT APPROVED WITHOUT SUSPENSION	32.2	40.7	32.4	30.7	41.6
PERCENT APPROVED WITH SUSPENSION	67.8	59.3	67.6	69.3	58.4
CLAIMS DENIED	709	528	748	7,675	7,548
PERCENT CLAIMS DENIED	60.8	53.9	60.0	57.8	56.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	223.3	199.6	207.6	209.1	197.6
AVG. DAYS FROM BATCH TO ADJUDICATED	31.4	14.1	28.0	25.3	15.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	8.9	8.7	8.7	8.8
AVG. DAYS FROM ENTRY TO PAYMENT	41.0	24.2	38.4	35.3	26.3
CLAIMS IN SUSPENSE AT MONTH END	288	171	264	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,008,306.92	\$884,545.22	\$1,104,756.19	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	288	171	264	2,747	2,360
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	457	452	499	5,598	5,738
CLAIMS WKS WRK ON HAND	1	1	1	10	8

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CLAIM TYPE/INPUT MEDIUM
DRG /DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	221	271	323	3,090	2,930
CLAIMS PROCESSED PER DAY	11	14	16	14	13
CLAIMS APPROVED	100	137	195	1,670	1,455
PERCENT APPROVED WITHOUT SUSPENSION	31.0	11.7	56.3	49.2	24.2
PERCENT APPROVED WITH SUSPENSION	69.0	88.3	43.7	50.8	75.8
CLAIMS DENIED	121	134	128	1,420	1,475
PERCENT CLAIMS DENIED	54.8	49.4	39.6	46.0	50.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	149.6	130.1	123.7	126.9	154.3
AVG. DAYS FROM BATCH TO ADJUDICATED	17.3	23.9	16.7	17.8	22.4
AVG. DAYS FROM APPROVAL TO PAYMENT	9.0	8.8	8.9	8.9	8.7
AVG. DAYS FROM ENTRY TO PAYMENT	27.1	35.7	24.8	26.0	33.2
CLAIMS IN SUSPENSE AT MONTH END	97	100	83	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$485,105.53	\$502,045.39	\$318,110.60	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	97	100	83	1,008	1,311
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	100	137	195	1,670	1,428
CLAIMS WKS WRK ON HAND	1	1	1	14	18

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CLAIM TYPE/INPUT MEDIUM DRG /TAPE	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
DRG /EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	6,995	5,902	5,914	63,731	67,594
CLAIMS PROCESSED PER DAY	350	295	291	282	298
CLAIMS APPROVED	5,617	4,891	4,647	50,852	56,235
PERCENT APPROVED WITHOUT SUSPENSION	77.1	74.9	75.0	73.7	74.4
PERCENT APPROVED WITH SUSPENSION	22.9	25.1	25.0	26.3	25.6
CLAIMS DENIED	1,378	1,011	1,267	12,879	11,359
PERCENT CLAIMS DENIED	19.7	17.1	21.4	20.2	16.8
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	45.4	50.4	42.4	43.1	43.8
AVG. DAYS FROM BATCH TO ADJUDICATED	4.7	2.3	4.8	4.0	2.7
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.5	8.6	8.6	8.6
AVG. DAYS FROM ENTRY TO PAYMENT	12.5	10.4	12.5	11.8	10.7
CLAIMS IN SUSPENSE AT MONTH END	1,163	612	1,321	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$7,846,911.90	\$3,393,725.43	\$8,051,297.26	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,163	612	1,321	11,413	6,834
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	5,617	4,891	4,647	50,852	56,190
CLAIMS WKS WRK ON HAND	1	0	1	8	5

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CLAIM TYPE/INPUT MEDIUM
DRG /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$739,378.73-	\$4,907,185.12	\$127,326.74-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM DRG /ALL EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	7,216	6,173	6,237	66,821	70,524
CLAIMS PROCESSED PER DAY	361	309	307	296	311
CLAIMS APPROVED	5,717	5,028	4,842	52,522	57,690
PERCENT APPROVED WITHOUT SUSPENSION	76.3	73.2	74.2	72.9	73.1
PERCENT APPROVED WITH SUSPENSION	23.7	26.8	25.8	27.1	26.9
CLAIMS DENIED	1,499	1,145	1,394	14,299	12,834
PERCENT CLAIMS DENIED	20.8	18.5	22.4	21.4	18.2
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	48.5	53.9	46.6	47.0	48.4
AVG. DAYS FROM BATCH TO ADJUDICATED	5.1	3.2	5.4	4.6	3.5
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.5	8.6	8.7	8.6
AVG. DAYS FROM ENTRY TO PAYMENT	12.8	11.0	13.0	12.3	11.3
CLAIMS IN SUSPENSE AT MONTH END	1,260	712	1,404	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$8,332,017.43	\$3,895,770.82	\$8,369,407.86	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,260	712	1,404	12,421	8,145
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	5,717	5,028	4,842	52,522	57,618
CLAIMS WKS WRK ON HAND	1	0	1	9	6

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CLAIM TYPE/INPUT MEDIUM DRG	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	8,382	7,153	7,484	80,094	83,849
CLAIMS PROCESSED PER DAY	419	358	368	354	369
CLAIMS APPROVED	6,174	5,480	5,341	58,120	63,467
PERCENT APPROVED WITHOUT SUSPENSION	73.0	70.5	70.3	68.8	70.3
PERCENT APPROVED WITH SUSPENSION	27.0	29.5	29.7	31.2	29.7
CLAIMS DENIED	2,208	1,673	2,143	21,974	20,382
PERCENT CLAIMS DENIED	26.3	23.4	28.6	27.4	24.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	72.9	73.9	73.4	73.9	72.1
AVG. DAYS FROM BATCH TO ADJUDICATED	8.7	4.7	9.2	8.0	5.5
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.6	8.6	8.7	8.6
AVG. DAYS FROM ENTRY TO PAYMENT	14.8	12.1	15.4	14.5	12.6
CLAIMS IN SUSPENSE AT MONTH END	1,548	883	1,668	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$8,600,945.62	\$9,687,501.16	\$9,346,837.31	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,548	883	1,668	15,168	10,505
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	6,174	5,480	5,341	58,120	63,356
CLAIMS WKS WRK ON HAND	1	1	1	9	6

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CLAIM TYPE/INPUT MEDIUM
INPATIENT /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	927	559	818	8,338	7,677
CLAIMS PROCESSED PER DAY	46	28	40	37	34
CLAIMS APPROVED	486	294	449	4,414	3,718
PERCENT APPROVED WITHOUT SUSPENSION	53.5	46.3	52.4	49.9	48.0
PERCENT APPROVED WITH SUSPENSION	46.5	53.7	47.6	50.1	52.0
CLAIMS DENIED	441	265	369	3,924	3,959
PERCENT CLAIMS DENIED	47.6	47.4	45.1	47.1	51.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	180.0	175.6	175.9	183.1	175.2
AVG. DAYS FROM BATCH TO ADJUDICATED	31.5	14.3	28.3	25.7	16.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	8.6	9.1	9.1	8.8
AVG. DAYS FROM ENTRY TO PAYMENT	40.9	24.5	38.1	35.5	26.0
CLAIMS IN SUSPENSE AT MONTH END	158	100	123	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,340,136.25	\$1,160,976.63	\$1,091,111.52	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	158	100	123	1,297	1,412
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	486	294	449	4,414	3,704
CLAIMS WKS WRK ON HAND	1	1	1	7	7

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CLAIM TYPE/INPUT MEDIUM
INPATIENT /DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	237	252	248	2,586	2,769
CLAIMS PROCESSED PER DAY	12	13	12	11	12
CLAIMS APPROVED	172	194	164	1,740	1,887
PERCENT APPROVED WITHOUT SUSPENSION	58.7	57.2	57.4	60.5	57.3
PERCENT APPROVED WITH SUSPENSION	41.3	42.8	42.6	39.5	42.7
CLAIMS DENIED	65	58	83	846	882
PERCENT CLAIMS DENIED	27.4	23.0	33.7	32.7	31.9
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	64.6	68.5	65.4	62.8	80.4
AVG. DAYS FROM BATCH TO ADJUDICATED	15.5	14.6	15.7	15.6	16.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	8.9	8.6	8.8	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	22.6	21.5	23.8	22.6	22.6
CLAIMS IN SUSPENSE AT MONTH END	62	94	84	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$229,076.47	\$380,063.99	\$450,539.91	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	62	94	84	977	1,003
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	172	194	164	1,740	1,870
CLAIMS WKS WRK ON HAND	1	2	1	17	18

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CLAIM TYPE/INPUT MEDIUM
INPATIENT /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
INPATIENT /EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	1,651	1,337	1,451	15,624	16,497
CLAIMS PROCESSED PER DAY	83	67	71	69	73
CLAIMS APPROVED	1,131	986	1,033	11,238	12,294
PERCENT APPROVED WITHOUT SUSPENSION	12.1	7.1	10.0	10.0	8.3
PERCENT APPROVED WITH SUSPENSION	87.9	92.9	90.0	90.0	91.7
CLAIMS DENIED	520	351	418	4,386	4,203
PERCENT CLAIMS DENIED	31.5	26.3	28.8	28.1	25.5
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	63.9	69.7	57.8	58.2	58.5
AVG. DAYS FROM BATCH TO ADJUDICATED	12.4	7.1	13.8	11.5	8.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.5	8.2	9.0	8.8	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	20.3	14.0	22.8	19.9	15.6
CLAIMS IN SUSPENSE AT MONTH END	119	208	154	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,536,518.76	\$2,996,691.37	\$2,061,337.06	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	119	208	154	1,719	2,345
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,131	986	1,033	11,238	12,275
CLAIMS WKS WRK ON HAND	0	1	0	5	7

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CLAIM TYPE/INPUT MEDIUM
INPATIENT /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$102,666.18-	\$642,720.84	\$49,559.30-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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 SAME MONTH MOST RECENT
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CLAIM TYPE/INPUT MEDIUM
INPATIENT /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	1,888	1,589	1,699	18,210	19,266
CLAIMS PROCESSED PER DAY	94	79	84	81	85
CLAIMS APPROVED	1,303	1,180	1,197	12,978	14,181
PERCENT APPROVED WITHOUT SUSPENSION	18.3	15.3	16.5	16.8	14.8
PERCENT APPROVED WITH SUSPENSION	81.7	84.7	83.5	83.2	85.2
CLAIMS DENIED	585	409	502	5,232	5,085
PERCENT CLAIMS DENIED	31.0	25.7	29.5	28.7	26.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	64.0	69.5	58.9	58.8	61.7
AVG. DAYS FROM BATCH TO ADJUDICATED	12.8	8.3	14.1	12.1	9.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.5	8.3	8.9	8.8	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	20.6	15.3	23.0	20.3	16.5
CLAIMS IN SUSPENSE AT MONTH END	181	302	237	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,765,595.23	\$3,376,755.36	\$2,511,876.97	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	181	302	237	2,696	3,348
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,303	1,180	1,197	12,978	14,145
CLAIMS WKS WRK ON HAND	0	1	1	7	9

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CLAIM TYPE/INPUT MEDIUM
INPATIENT /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	2,815	2,148	2,516	26,548	26,943
CLAIMS PROCESSED PER DAY	141	107	124	117	119
CLAIMS APPROVED	1,789	1,474	1,646	17,392	17,899
PERCENT APPROVED WITHOUT SUSPENSION	27.8	21.5	26.3	25.2	21.7
PERCENT APPROVED WITH SUSPENSION	72.2	78.5	73.7	74.8	78.3
CLAIMS DENIED	1,026	674	871	9,156	9,044
PERCENT CLAIMS DENIED	36.4	31.4	34.6	34.5	33.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	102.2	97.1	96.9	97.8	94.0
AVG. DAYS FROM BATCH TO ADJUDICATED	18.9	9.9	18.7	16.4	11.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	8.4	9.0	8.8	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	26.1	17.1	27.1	24.1	18.5
CLAIMS IN SUSPENSE AT MONTH END	339	402	361	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$3,003,065.30	\$5,180,452.83	\$3,553,429.19	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	339	402	361	3,993	4,760
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,789	1,474	1,646	17,392	17,849
CLAIMS WKS WRK ON HAND	1	1	1	7	8

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CLAIM TYPE/INPUT MEDIUM
NH /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	78	196	41	404	609
CLAIMS PROCESSED PER DAY	4	10	2	2	3
CLAIMS APPROVED	77	195	41	398	603
PERCENT APPROVED WITHOUT SUSPENSION	98.7	52.3	91.8	92.0	78.1
PERCENT APPROVED WITH SUSPENSION	1.3	47.7	8.2	8.0	21.9
CLAIMS DENIED	1	1	0	6	6
PERCENT CLAIMS DENIED	1.3	0.5	0.8	1.5	1.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	138.8	82.4	185.7	186.1	156.6
AVG. DAYS FROM BATCH TO ADJUDICATED	7.5	8.6	6.1	7.3	6.6
AVG. DAYS FROM APPROVAL TO PAYMENT	12.4	11.3	27.4	23.1	13.8
AVG. DAYS FROM ENTRY TO PAYMENT	19.8	19.8	33.4	30.3	20.3
CLAIMS IN SUSPENSE AT MONTH END	3	2	5	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,158,853.38	\$904,718.49-	\$206,418.50	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	3	2	5	113	105
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	77	195	41	398	603
CLAIMS WKS WRK ON HAND	0	0	1	13	12

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CLAIM TYPE/INPUT MEDIUM
NH /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	15,431	15,606	15,137	168,450	172,517
CLAIMS PROCESSED PER DAY	772	780	745	745	760
CLAIMS APPROVED	15,268	15,377	14,989	166,824	170,694
PERCENT APPROVED WITHOUT SUSPENSION	96.2	98.5	96.8	96.8	97.0
PERCENT APPROVED WITH SUSPENSION	3.8	1.5	3.2	3.2	3.0
CLAIMS DENIED	163	229	147	1,626	1,823
PERCENT CLAIMS DENIED	1.1	1.5	1.0	1.0	1.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	9.3	7.4	8.6	8.7	8.4
AVG. DAYS FROM BATCH TO ADJUDICATED	11.3	9.6	10.1	9.9	9.8
AVG. DAYS FROM APPROVAL TO PAYMENT	9.0	8.8	9.9	9.5	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	20.2	18.4	20.0	19.3	18.6
CLAIMS IN SUSPENSE AT MONTH END	877	755	933	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$365,074.73	\$31,694.99-	\$9,242,623.62-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	877	755	933	8,868	4,652
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	15,268	15,377	14,989	166,824	170,650
CLAIMS WKS WRK ON HAND	0	0	0	3	1

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CLAIM TYPE/INPUT MEDIUM
NH /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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LAST YEAR 6 MONTH AVG.

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CLAIM TYPE/INPUT MEDIUM NH /	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	15,509	15,802	15,177	168,854	173,126
CLAIMS PROCESSED PER DAY	775	790	747	747	763
CLAIMS APPROVED	15,345	15,572	15,030	167,222	171,297
PERCENT APPROVED WITHOUT SUSPENSION	96.2	97.9	96.8	96.8	96.9
PERCENT APPROVED WITH SUSPENSION	3.8	2.1	3.2	3.2	3.1
CLAIMS DENIED	164	230	148	1,632	1,829
PERCENT CLAIMS DENIED	1.1	1.5	1.0	1.0	1.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	10.0	8.3	9.1	9.1	9.0
AVG. DAYS FROM BATCH TO ADJUDICATED	11.3	9.6	10.1	9.9	9.8
AVG. DAYS FROM APPROVAL TO PAYMENT	9.0	8.8	10.0	9.5	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	20.2	18.4	20.0	19.3	18.6
CLAIMS IN SUSPENSE AT MONTH END	880	757	938	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$2,523,928.11	\$936,413.48-	\$9,036,205.12-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	880	757	938	8,981	4,757
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	15,345	15,572	15,030	167,222	171,253
CLAIMS WKS WRK ON HAND	0	0	0	3	1

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CLAIM TYPE/INPUT MEDIUM
PRIOR AUTH/EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PRIOR AUTH/COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PRIOR AUTH/ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
PRIOR AUTH/

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE INP /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	2,646	751	1,347	12,131	9,635
CLAIMS PROCESSED PER DAY	132	38	66	54	42
CLAIMS APPROVED	811	288	436	4,110	3,507
PERCENT APPROVED WITHOUT SUSPENSION	86.1	92.4	90.8	90.5	93.7
PERCENT APPROVED WITH SUSPENSION	13.9	7.6	9.2	9.5	6.3
CLAIMS DENIED	1,835	463	911	8,021	6,128
PERCENT CLAIMS DENIED	69.3	61.7	67.6	66.1	63.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	111.2	108.2	112.3	115.2	115.5
AVG. DAYS FROM BATCH TO ADJUDICATED	25.0	9.9	29.3	26.5	12.8
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	9.2	9.0	9.1	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	32.0	18.9	37.5	34.8	21.9
CLAIMS IN SUSPENSE AT MONTH END	33	12	18	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$24,789.74	\$173.90	\$13,508.94	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	33	12	18	195	168
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	811	288	436	4,110	3,507
CLAIMS WKS WRK ON HAND	0	0	0	1	1

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CLAIM TYPE/INPUT MEDIUM
MCARE INP /DIR-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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 SAME MONTH MOST RECENT
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CLAIM TYPE/INPUT MEDIUM
MCARE INP /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	2,318	1,608	2,414	22,176	17,964
CLAIMS PROCESSED PER DAY	116	80	119	98	79
CLAIMS APPROVED	922	713	831	8,186	8,246
PERCENT APPROVED WITHOUT SUSPENSION	86.7	95.8	94.1	94.7	97.4
PERCENT APPROVED WITH SUSPENSION	13.3	4.2	5.9	5.3	2.6
CLAIMS DENIED	1,396	895	1,583	13,990	9,718
PERCENT CLAIMS DENIED	60.2	55.7	65.6	63.1	54.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	83.7	39.5	81.8	69.2	42.9
AVG. DAYS FROM BATCH TO ADJUDICATED	1.0	1.2	0.4	0.5	1.7
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	9.7	8.0	8.5	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	10.1	11.7	8.6	9.1	9.2
CLAIMS IN SUSPENSE AT MONTH END	23	7	15	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$17,719.45	\$4,796.51	\$11,760.60	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	23	7	15	112	702
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	922	713	831	8,186	8,240
CLAIMS WKS WRK ON HAND	0	0	0	0	1

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CLAIM TYPE/INPUT MEDIUM
MCARE INP /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$560.00-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE INP /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	2,318	1,608	2,414	22,176	17,964
CLAIMS PROCESSED PER DAY	116	80	119	98	79
CLAIMS APPROVED	922	713	831	8,186	8,246
PERCENT APPROVED WITHOUT SUSPENSION	86.7	95.8	94.1	94.7	97.4
PERCENT APPROVED WITH SUSPENSION	13.3	4.2	5.9	5.3	2.6
CLAIMS DENIED	1,396	895	1,583	13,990	9,718
PERCENT CLAIMS DENIED	60.2	55.7	65.6	63.1	54.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	83.7	39.5	81.8	69.2	42.9
AVG. DAYS FROM BATCH TO ADJUDICATED	1.0	1.2	0.4	0.5	1.7
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	9.7	8.0	8.5	8.4
AVG. DAYS FROM ENTRY TO PAYMENT	10.1	11.7	8.6	9.1	9.2
CLAIMS IN SUSPENSE AT MONTH END	23	7	15	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$17,719.45	\$4,796.51	\$11,760.60	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	23	7	15	112	702
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	922	713	831	8,186	8,240
CLAIMS WKS WRK ON HAND	0	0	0	0	1

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CLAIM TYPE/INPUT MEDIUM
MCARE INP /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	4,964	2,359	3,761	34,307	27,599
CLAIMS PROCESSED PER DAY	248	118	185	152	122
CLAIMS APPROVED	1,733	1,001	1,267	12,296	11,753
PERCENT APPROVED WITHOUT SUSPENSION	86.4	94.8	92.9	93.3	96.3
PERCENT APPROVED WITH SUSPENSION	13.6	5.2	7.1	6.7	3.7
CLAIMS DENIED	3,231	1,358	2,494	22,011	15,846
PERCENT CLAIMS DENIED	65.1	57.6	66.3	64.2	57.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	98.4	61.4	92.7	85.5	68.2
AVG. DAYS FROM BATCH TO ADJUDICATED	13.8	3.9	10.8	9.7	5.5
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	9.6	8.4	8.7	8.6
AVG. DAYS FROM ENTRY TO PAYMENT	20.3	13.8	18.5	17.7	13.0
CLAIMS IN SUSPENSE AT MONTH END	56	19	33	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$42,509.19	\$4,970.41	\$24,709.54	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	56	19	33	307	870
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,733	1,001	1,267	12,296	11,747
CLAIMS WKS WRK ON HAND	0	0	0	0	1

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	33,136	11,778	16,166	152,715	124,453
CLAIMS PROCESSED PER DAY	1,657	589	795	676	548
CLAIMS APPROVED	18,051	8,085	9,660	94,700	87,617
PERCENT APPROVED WITHOUT SUSPENSION	52.4	95.6	79.9	84.8	96.2
PERCENT APPROVED WITH SUSPENSION	47.6	4.4	20.1	15.2	3.8
CLAIMS DENIED	15,085	3,693	6,506	58,015	36,836
PERCENT CLAIMS DENIED	45.5	31.4	40.2	38.0	29.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	99.8	109.9	106.1	108.2	106.3
AVG. DAYS FROM BATCH TO ADJUDICATED	26.4	11.1	30.0	27.1	12.6
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	9.0	9.4	9.3	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	34.7	19.1	39.2	36.1	21.2
CLAIMS IN SUSPENSE AT MONTH END	1,241	329	532	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$68,890.75	\$3,215.97	\$29,985.59	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,236	324	527	5,216	2,660
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	18,051	8,085	9,660	94,700	87,616
CLAIMS WKS WRK ON HAND	0	0	0	1	1

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /TAPE

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	32,867	21,380	30,821	305,468	216,984
CLAIMS PROCESSED PER DAY	1,643	1,069	1,516	1,352	956
CLAIMS APPROVED	12,500	8,824	10,826	113,184	109,947
PERCENT APPROVED WITHOUT SUSPENSION	93.4	92.8	94.5	93.5	93.9
PERCENT APPROVED WITH SUSPENSION	6.6	7.2	5.5	6.5	6.1
CLAIMS DENIED	20,367	12,556	19,996	192,284	107,037
PERCENT CLAIMS DENIED	62.0	58.7	64.9	62.9	49.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	62.4	58.6	84.6	75.0	65.0
AVG. DAYS FROM BATCH TO ADJUDICATED	1.0	2.7	0.5	0.7	1.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	9.8	8.1	8.6	8.2
AVG. DAYS FROM ENTRY TO PAYMENT	9.8	12.0	8.6	9.3	9.0
CLAIMS IN SUSPENSE AT MONTH END	348	1,017	223	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$64,872.33	\$74,045.11	\$40,760.66	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	348	1,017	223	3,776	6,131
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	12,500	8,824	10,826	113,184	109,947
CLAIMS WKS WRK ON HAND	0	0	0	1	1

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$1,483.44-	\$703.44-	\$681.60-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	32,867	21,380	30,821	305,468	216,984
CLAIMS PROCESSED PER DAY	1,643	1,069	1,516	1,352	956
CLAIMS APPROVED	12,500	8,824	10,826	113,184	109,947
PERCENT APPROVED WITHOUT SUSPENSION	93.4	92.8	94.5	93.5	93.9
PERCENT APPROVED WITH SUSPENSION	6.6	7.2	5.5	6.5	6.1
CLAIMS DENIED	20,367	12,556	19,996	192,284	107,037
PERCENT CLAIMS DENIED	62.0	58.7	64.9	62.9	49.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	62.4	58.6	84.6	75.0	65.0
AVG. DAYS FROM BATCH TO ADJUDICATED	1.0	2.7	0.5	0.7	1.0
AVG. DAYS FROM APPROVAL TO PAYMENT	8.7	9.8	8.1	8.6	8.2
AVG. DAYS FROM ENTRY TO PAYMENT	9.8	12.0	8.6	9.3	9.0
CLAIMS IN SUSPENSE AT MONTH END	348	1,017	223	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$64,872.33	\$74,045.11	\$40,760.66	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	348	1,017	223	3,776	6,131
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	12,500	8,824	10,826	113,184	109,947
CLAIMS WKS WRK ON HAND	0	0	0	1	1

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	66,003	33,158	46,987	458,183	341,437
CLAIMS PROCESSED PER DAY	3,300	1,658	2,311	2,027	1,504
CLAIMS APPROVED	30,551	16,909	20,485	207,884	197,564
PERCENT APPROVED WITHOUT SUSPENSION	69.2	94.2	87.6	89.5	94.9
PERCENT APPROVED WITH SUSPENSION	30.8	5.8	12.4	10.5	5.1
CLAIMS DENIED	35,452	16,249	26,502	250,299	143,873
PERCENT CLAIMS DENIED	53.7	49.0	56.4	54.6	42.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	81.2	76.8	92.0	86.1	80.1
AVG. DAYS FROM BATCH TO ADJUDICATED	13.7	5.7	10.6	9.5	5.2
AVG. DAYS FROM APPROVAL TO PAYMENT	8.6	9.4	8.7	9.0	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	24.5	15.4	23.0	21.5	14.4
CLAIMS IN SUSPENSE AT MONTH END	1,589	1,346	755	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$132,279.64	\$76,557.64	\$70,064.65	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,584	1,341	750	8,992	8,791
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	30,551	16,909	20,485	207,884	197,563
CLAIMS WKS WRK ON HAND	0	0	0	1	1

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CLAIM TYPE/INPUT MEDIUM
CLM CREDIT/EXAM-ENTRY

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
CLM CREDIT/COMP-GEN

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /ALL EMC

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM
MCARE OP /

* FISCAL YEAR-TO-DATE *
THIS YEAR LAST YEAR

TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM /EXAM-ENTRY	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	329,483	241,315	278,831	2,802,049	2,778,427
CLAIMS PROCESSED PER DAY	16,474	12,066	13,715	12,398	12,240
CLAIMS APPROVED	206,801	156,141	172,456	1,760,538	1,822,569
PERCENT APPROVED WITHOUT SUSPENSION	63.9	69.2	66.3	68.4	72.4
PERCENT APPROVED WITH SUSPENSION	36.1	30.8	33.7	31.6	27.6
CLAIMS DENIED	122,682	85,174	106,375	1,041,511	955,858
PERCENT CLAIMS DENIED	37.2	35.3	38.2	37.2	34.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	87.3	93.9	15.3	88.2	87.1
AVG. DAYS FROM BATCH TO ADJUDICATED	24.3	11.8	22.8	22.0	13.9
AVG. DAYS FROM APPROVAL TO PAYMENT	8.9	8.9	8.8	8.9	8.9
AVG. DAYS FROM ENTRY TO PAYMENT	31.0	20.5	30.0	29.5	22.2
CLAIMS IN SUSPENSE AT MONTH END	31,661	13,495	35,476	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$7,705,091.55	\$1,257,097.51	\$6,657,566.87	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	31,654	13,488	35,469	329,033	207,929
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	206,801	156,141	172,456	1,760,538	1,821,179
CLAIMS WKS WRK ON HAND	0	0	1	5	3

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CLAIM TYPE/INPUT MEDIUM /DIR-ENTRY	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	1,780,268	1,339,625	1,554,540	6,324,776	5,272,229
CLAIMS PROCESSED PER DAY	89,013	66,981	76,465	27,986	23,226
CLAIMS APPROVED	1,340,155	1,040,000	1,184,211	2,441,006	1,826,963
PERCENT APPROVED WITHOUT SUSPENSION	99.6	99.6	99.7	98.3	97.2
PERCENT APPROVED WITH SUSPENSION	0.4	0.4	0.3	1.7	2.8
CLAIMS DENIED	440,113	299,625	370,329	3,883,770	3,445,266
PERCENT CLAIMS DENIED	24.7	22.4	23.8	61.4	65.3
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	3.8	4.3	4.7	11.1	13.7
AVG. DAYS FROM BATCH TO ADJUDICATED	0.1	0.1	0.1	0.3	0.4
AVG. DAYS FROM APPROVAL TO PAYMENT	8.0	8.0	8.0	40.6	52.0
AVG. DAYS FROM ENTRY TO PAYMENT	8.1	8.2	8.1	41.2	52.8
CLAIMS IN SUSPENSE AT MONTH END	1,686	1,916	2,158	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$5,653,874.91-	\$4,717,738.81-	\$5,396,866.39-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,686	1,916	2,158	25,416	24,590
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,340,155	1,040,000	1,184,211	2,441,006	1,826,436
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM /TAPE	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	190,081	166,374	199,871	2,094,331	1,886,085
CLAIMS PROCESSED PER DAY	9,504	8,319	9,831	9,267	8,309
CLAIMS APPROVED	67,314	67,311	70,347	687,266	619,808
PERCENT APPROVED WITHOUT SUSPENSION	94.4	95.9	95.2	94.7	95.2
PERCENT APPROVED WITH SUSPENSION	5.6	4.1	4.8	5.3	4.8
CLAIMS DENIED	122,767	99,063	129,524	1,407,065	1,266,277
PERCENT CLAIMS DENIED	64.6	59.5	64.8	67.2	67.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	57.0	62.7	14.5	61.3	61.5
AVG. DAYS FROM BATCH TO ADJUDICATED	0.7	1.0	0.7	0.7	0.5
AVG. DAYS FROM APPROVAL TO PAYMENT	8.4	8.7	8.4	8.8	8.1
AVG. DAYS FROM ENTRY TO PAYMENT	9.2	9.6	9.2	9.6	8.7
CLAIMS IN SUSPENSE AT MONTH END	1,559	2,086	2,131	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$176,762.84	\$80,854.93	\$215,278.94	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	1,559	2,085	2,131	21,507	22,992
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	67,314	67,311	70,347	687,265	619,761
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM /EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	667,288	550,177	588,109	6,127,175	6,254,945
CLAIMS PROCESSED PER DAY	33,364	27,509	28,928	27,111	27,555
CLAIMS APPROVED	528,940	425,393	457,927	4,818,348	4,937,318
PERCENT APPROVED WITHOUT SUSPENSION	84.8	86.1	83.2	83.6	86.2
PERCENT APPROVED WITH SUSPENSION	15.2	13.9	16.8	16.4	13.8
CLAIMS DENIED	138,348	124,784	130,183	1,308,827	1,317,627
PERCENT CLAIMS DENIED	20.7	22.7	22.1	21.4	21.1
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	39.8	42.4	6.3	40.2	44.0
AVG. DAYS FROM BATCH TO ADJUDICATED	2.4	1.6	2.7	2.4	1.7
AVG. DAYS FROM APPROVAL TO PAYMENT	8.5	8.3	8.5	8.6	8.5
AVG. DAYS FROM ENTRY TO PAYMENT	10.6	9.7	10.9	10.7	9.9
CLAIMS IN SUSPENSE AT MONTH END	28,799	19,645	36,803	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$16,280,714.66	\$9,714,362.99	\$18,373,935.20	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	28,799	19,645	36,803	376,371	263,621
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	400,654	425,393	398,490	4,451,011	4,936,049
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM /COMP-GEN	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	996,198	503,152	584,570	5,497,405	5,363,185
CLAIMS PROCESSED PER DAY	49,810	25,158	28,754	24,325	23,626
CLAIMS APPROVED	995,876	502,912	584,362	5,495,287	5,360,895
PERCENT APPROVED WITHOUT SUSPENSION	99.9	99.9	99.8	99.8	99.9
PERCENT APPROVED WITH SUSPENSION	0.1	0.1	0.2	0.2	0.1
CLAIMS DENIED	322	240	208	2,118	2,290
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.5	0.4	0.6	0.5	0.4
AVG. DAYS FROM BATCH TO ADJUDICATED	1.2	0.3	1.0	1.2	1.0
AVG. DAYS FROM APPROVAL TO PAYMENT	9.0	10.9	9.8	9.5	9.3
AVG. DAYS FROM ENTRY TO PAYMENT	10.2	11.2	10.8	10.7	10.3
CLAIMS IN SUSPENSE AT MONTH END	894	759	951	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$10,141,660.69-	\$16,874,280.63-	\$23,338,749.66-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	894	759	951	9,014	4,888
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	995,876	502,912	584,362	5,495,287	5,360,851
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM /SCAN CLAIM	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	0	0	0	0	0
CLAIMS PROCESSED PER DAY	0	0	0	0	0
CLAIMS APPROVED	0	0	0	0	0
PERCENT APPROVED WITHOUT SUSPENSION	0.0	0.0	0.0	0.0	0.0
PERCENT APPROVED WITH SUSPENSION	0.0	0.0	0.0	0.0	0.0
CLAIMS DENIED	0	0	0	0	0
PERCENT CLAIMS DENIED	0.0	0.0	0.0	0.0	0.0
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM BATCH TO ADJUDICATED	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM APPROVAL TO PAYMENT	0.0	0.0	0.0	0.0	0.0
AVG. DAYS FROM ENTRY TO PAYMENT	0.0	0.0	0.0	0.0	0.0
CLAIMS IN SUSPENSE AT MONTH END	0	0	0	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$0.00	\$0.00	\$0.00	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	0	0	0	0	0
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	0	0	0	0	0
CLAIMS WKS WRK ON HAND	0	0	0	0	0

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CLAIM TYPE/INPUT MEDIUM /ALL EMC	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	2,637,637	2,056,176	675,853	4,546,282	3,413,259
CLAIMS PROCESSED PER DAY	131,882	102,809	33,244	20,116	15,036
CLAIMS APPROVED	1,936,409	1,532,704	45,817	7,946,620	7,384,089
PERCENT APPROVED WITHOUT SUSPENSION	95.4	95.7	0.0	89.0	89.7
PERCENT APPROVED WITH SUSPENSION	4.6	4.3	184.2	11.0	10.3
CLAIMS DENIED	701,228	523,472	630,036	6,599,662	6,029,170
PERCENT CLAIMS DENIED	26.6	25.5	93.2	145.2	176.6
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	16.8	19.2	5.8	97.9	135.8
AVG. DAYS FROM BATCH TO ADJUDICATED	0.7	0.6	2.8	3.9	4.1
AVG. DAYS FROM APPROVAL TO PAYMENT	8.1	8.2	85.8	18.4	19.2
AVG. DAYS FROM ENTRY TO PAYMENT	8.8	8.6	113.0	19.9	20.4
CLAIMS IN SUSPENSE AT MONTH END	32,044	23,647	41,091	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$10,803,602.59	\$5,077,479.11	\$13,192,347.75	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	32,044	23,646	41,091	423,294	311,203
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	1,808,123	1,532,704	1,653,047	7,579,282	7,382,246
CLAIMS WKS WRK ON HAND	0	0	0	3	2

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CLAIM TYPE/INPUT MEDIUM TOTAL /	THIS MONTH	SAME MONTH LAST YEAR	MOST RECENT 6 MONTH AVG.	* FISCAL YEAR-TO-DATE * THIS YEAR	LAST YEAR
TOTAL CLAIMS PROCESSED	3,963,318	2,800,643	1,539,254	2,845,736	1,554,871
CLAIMS PROCESSED PER DAY	198,166	140,032	75,713	12,592	6,850
CLAIMS APPROVED	3,139,086	2,191,757	802,636	5,202,445	4,567,553
PERCENT APPROVED WITHOUT SUSPENSION	94.7	94.8	82.1	72.4	72.2
PERCENT APPROVED WITH SUSPENSION	5.3	5.2	17.9	27.6	27.8
CLAIMS DENIED	824,232	608,886	736,618	7,643,291	6,987,318
PERCENT CLAIMS DENIED	20.8	21.7	47.9	268.6	449.4
AVERAGE CLAIMS RECEIVED PER DAY	0	0	0	0	0
AVG. DAYS FROM SERVICE TO BATCH	18.5	22.3	5.5	244.3	454.9
AVG. DAYS FROM BATCH TO ADJUDICATED	2.8	1.5	5.7	30.2	37.3
AVG. DAYS FROM APPROVAL TO PAYMENT	8.5	8.8	1.5	41.2	45.4
AVG. DAYS FROM ENTRY TO PAYMENT	10.7	10.1	8.3	51.8	53.9
CLAIMS IN SUSPENSE AT MONTH END	64,599	37,901	77,518	N/A	N/A
ESTIMATED AMOUNT OF CLAIMS IN SUSPENSE AT MONTH END	\$8,367,033.45	\$10,539,704.01-	\$3,488,835.05-	N/A	N/A
CLAIMS IN SUSPENSE AT MONTH END AS A PERCENT OF CLAIMS RECEIVED	0.0	0.0	0.0	N/A	N/A
CLAIMS IN SYSTEM OVER 30 DAYS-SUSP	64,592	37,893	77,511	761,341	524,020
CLAIMS IN SYSTEM OVER 30 DAYS-ADJUD	3,010,800	2,191,757	743,199	4,835,107	4,564,276
CLAIMS WKS WRK ON HAND	0	0	0	2	1